

Subject: Library News from Eileen Daly-Boas

Date: Monday, March 30, 2020 at 6:11:00 PM Eastern Daylight Time

From: Warner School Dean's Office

To: Warner School Dean's Office

Dear Faculty, Staff and Students,

A Library Update from Eileen:

Interlibrary Loan: For print materials and physical items, we cannot fulfill ILL requests. If there's an article you'd like that we don't have, you can fill out an ILL request form. We've turned off the one-click request from our library search, as we were getting overloaded with requests for print.

Electronic requests, for articles or book chapters, can still be requested and will be delivered to your ILL account as usual.

- To request an electronic resource via ILL, visit illiad.lib.rochester.edu and click on the "Login with NetID" button.
- The first time you log in, you will need to register and select River Campus as your pick-up location.
- Once logged in, you will see a menu on the left-hand side of your screen. Under "New Request," click on the item type you are requesting. Please provide us with as much information as possible.
- ILL requesting directly from Summon (Articles & Books) is temporarily unavailable.
- For help with an ILL request, please email illreq@library.rochester.edu

Accessing full-text of articles through our Databases or Scholar.google.com: there have been some linking issues from off-campus. Using VPN should solve those issues. The university has a new VPN address for us (non URMC users): vpnconnect.rochester.edu (if you've been using VPN, you'll have to paste this new address into the VPN box) For directions on setting up VPN:

<https://www.rochester.edu/coronavirus-update/faculty-staff/#tech>

Looking for Ebooks? I've added a new box at the top of the [Education Research Guide](#) if you're searching for an ebook. This link will take you to a pre-filtered search limited to ebooks we have access to. <http://bit.ly/ebook-search-ur>

If we don't have it, I can try to purchase it, but it's possible that some purchases will have to wait until the beginning of our fiscal year in July.

As always, I'm available for research appointments, email and Instant-message chat. For phone calls, please use this number: (585) 236-4145 (it's Google Voice, so I'll have it sent to voicemail when I can't answer).

I wish you all health and peace, and of course, good research!

Eileen

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Pronouns: she/her/hers

Make an appointment: <https://libcal.lib.rochester.edu/appointments?u=4666>

Education Research Guide: <http://libguides.lib.rochester.edu/edu>

Philosophy Research Guide: <http://libguides.lib.rochester.edu/phl>

Zoom video chat: <https://rochester.zoom.us/j/5852735360>