

Subject: Librarian Eileen Daly-Boas to the Warner Community
Date: Friday, March 20, 2020 at 3:52:55 PM Eastern Daylight Time
From: Warner School Dean's Office
To: Warner School Dean's Office
Attachments: image001.jpg

Dear Warner Community,

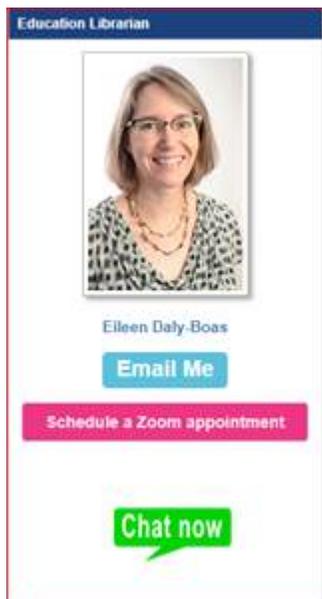
Thank you for your patience and your kind words over the last week. I've been working very hard with the River Campus Library staff to ensure that faculty and students in the College will have the materials, the technical skills, and the support they need to start classes on Monday. I know that many of you are facing struggles that we couldn't have imagined two weeks ago, but I also know that the Warner community is collaborative, helpful and most of all, kind. I feel lucky to have the privilege of being your colleague.

I wanted to give you all a status update:

While the library as a **physical** entity is closed, as many of you know from my Orientations, I believe the website is the most popular front door we have. And that door is **OPEN!** The entire River Campus Libraries' Staff is ready to help in any way we can.

I will not be on the couch on the third floor for the foreseeable future. Right now, my personal priority is to isolate for 14 days so that if my mother (north of Syracuse) needs my help, I can safely travel to her, or bring her here.

However, I have a "virtual couch" which you can access: <https://libguides.lib.rochester.edu/EDU> You can email me (blue), schedule an appointment (pink) or chat/instant message (green). The appointment calendar will offer two meeting "places" - Zoom or telephone. I have set up a Google voice phone number so you can also call me: (585) 236-4145. (I'll turn it off in the evening, so you can leave a message even in the middle of the night!)



For now, faculty and graduate students can request physical items (books, limited films) from our library, with limited hours to collect those items. This is to ensure the safety of our staff. As the situation in Rochester changes, we might have to limit this service as well.

For the most current information about library services, please check <https://www.library.rochester.edu/gethelp/covid19>

Below are some highlights of what the River Campus Libraries are offering in this time of disruption. Please share this with **anyone** in the UR community. (I'm worried that people will think the library isn't offering services.) This is the general guidance, and will also be useful if I have to take sick-leave. (I'm hoping for health, but planning ahead can't hurt!)

Digitization of required Course Materials are currently available only in a print format. Subject to limitations for copyright compliance. Requests to digitize print book chapters and articles may be submitted via our [online form](#).

Assistance identifying and accessing alternative resources. When Course Materials are not available in an electronic format and digitization is not possible, [Outreach Librarians](#) can also assist instructors in identifying and accessing alternative resources to use in their courses.

Instruction and Research support from faculty and students – The library is “virtually” open!

- Live chat hours are taking place from 9 am-8 pm EST. See which librarian is online at our [public on call schedule](#) or click the LIVE CHAT button from the library's homepage.
- Direct questions and requests for [Outreach Librarians](#) to rcconsult@library.rochester.edu
- Make an appointment with a librarian at <http://libcal.lib.rochester.edu/appointments/>

If you have any questions, don't hesitate to ask. At times like these, making me feel useful is literally the best thing I can imagine!

Thank you all, and I hope to see you soon!

Eileen Daly-Boas

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Phone: (585) 236-4145

Research Guide: <http://libguides.lib.rochester.edu/edu>

Eileen P. Daly-Boas

Outreach Librarian for Philosophy and Education

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Pronouns: she/her/hers

Make an appointment: <https://libcal.lib.rochester.edu/appointments?u=4666>

Education Research Guide: <http://libguides.lib.rochester.edu/edu>

Philosophy Research Guide: <http://libguides.lib.rochester.edu/phl>

Zoom video chat: <https://rochester.zoom.us/j/5852735360>